

Thomas Bales

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[Portfolio](#)

[LinkedIn](#)

Education Associate of Arts in Music
Amarillo Community College 2201 S Washington St #2411, Amarillo, TX 79109
May 2020, GPA: 3.93

Employment September 2021 - Present: QA Tester
Blizzard Entertainment 9825 Spectrum Dr, Austin, TX
Worked on Diablo IV. Helped design tests in Testrail. Assisted in writing QA documentation. Coordinated with the team to find bugs and pinpoint their causes. Wrote up detailed and meaningful bug reports.

February 2021 - July 2021: Associate
Amazon AUS5 2575 Kyle Crossing, Kyle, TX
Worked in a fast-paced and detail-oriented environment. Sorted packages and mail to be delivered to other Amazon locations. Worked with a team to meet the daily needs of the business.

November 2019 - December 2020: Produce Clerk
United Supermarkets 5601 Amarillo BLVD West, Amarillo, TX
Stocked and culled the produce department regularly. Kept the department well maintained and clean. Greeted and assisted guests. Unloaded product from the delivery truck and into the backroom.

May 2019 - August 2019: Front Desk Agent
Denali Park Village 3000 C Street, Suite 101, Anchorage, AK
Greeted and checked-in guests. Provided local information on the area, including local activities, to guests. Sold local tours to guests. Resolved guest complaints while cooperating with other departments, including housekeeping, maintenance, and security. Assigned guests and tour groups rooms according to their requested accommodations. Used spreadsheets in Microsoft Excel to effectively organize data.

Skills Understanding of C++, C#, HTML/CSS, Javascript
Experience in Jira, Testrail, GitHub and Unity
Skilled in Word and PowerPoint
Communication Skills
Problem Solving
Highly Creative